

# **A Cause is BORN !**

**Health Alliance for the Uninsured**

**R. Murali Krishna, MD,  
DFAPA**

**Chair, Health Alliance for the  
Uninsured**



# Health Alliance of Oklahoma County

**Health Alliance for the Uninsured**



# Oklahoma's Health Crisis

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- ❑ **18.4% of population uninsured or underinsured**
- ❑ **43<sup>rd</sup> in the nation**
- ❑ **650,000 in Oklahoma**
- ❑ **127,000 in Oklahoma County alone**
- ❑ **1 in 6 in Oklahoma County**



# Current Situation for Uninsured in Oklahoma County

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- ❑ 16 free clinics are overwhelmed with demand
- ❑ Clinics lack resources
  - Physicians
  - Medicines
  - Lab
  - Radiology
- ❑ Only open a few hours per week due to lack of resources
- ❑ Uninsured go to Emergency Room for non-emergent care



# **Where we started: October 10, 2005**

- **R. Murali Krishna, M.D., Chair, and Sue Hale, Co-Chair, presented concept to develop a coordinated safety net designed to provide access to health care for uninsured and underinsured citizens residing in Oklahoma County.**
- **Participants included:**
  - **Oklahoma County Medical Society**
  - **Central Oklahoma Turning Point**
  - **Greater Oklahoma City Hospital Council**



# Physician Hospital Summit October 2005

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- Called and chaired by R. Murali Krishna, M.D. and Sue Hale
- The following organizations helped coordinate the Summit:
  - Oklahoma County Medical Society
  - Greater Oklahoma City Hospital Council
    - ❖ Bruce Lawrence, President
  - Central Oklahoma Turning Point
    - ❖ Co-chairs – Sue Hale & Pam Troup



# **Accomplishment #1**

## **ED UTILIZATION STUDY**

- **Analysis Partner:**

**Oklahoma City-County Health  
Department**



# ER Study

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- ❑ 298,000 ER visits studied for 1 year
- ❑ Participating hospitals
  - ❑ Deaconess Hospital
  - ❑ Edmond Medical Center
  - ❑ INTEGRIS Baptist Medical Center
  - ❑ INTEGRIS Southwest Medical Center
  - ❑ Mercy Health Center
  - ❑ Midwest Regional Medical Center
  - ❑ OU Medical Center including
    - ❖ Children's Hospital
    - ❖ Presbyterian Hospital
  - ❑ St. Anthony Hospital

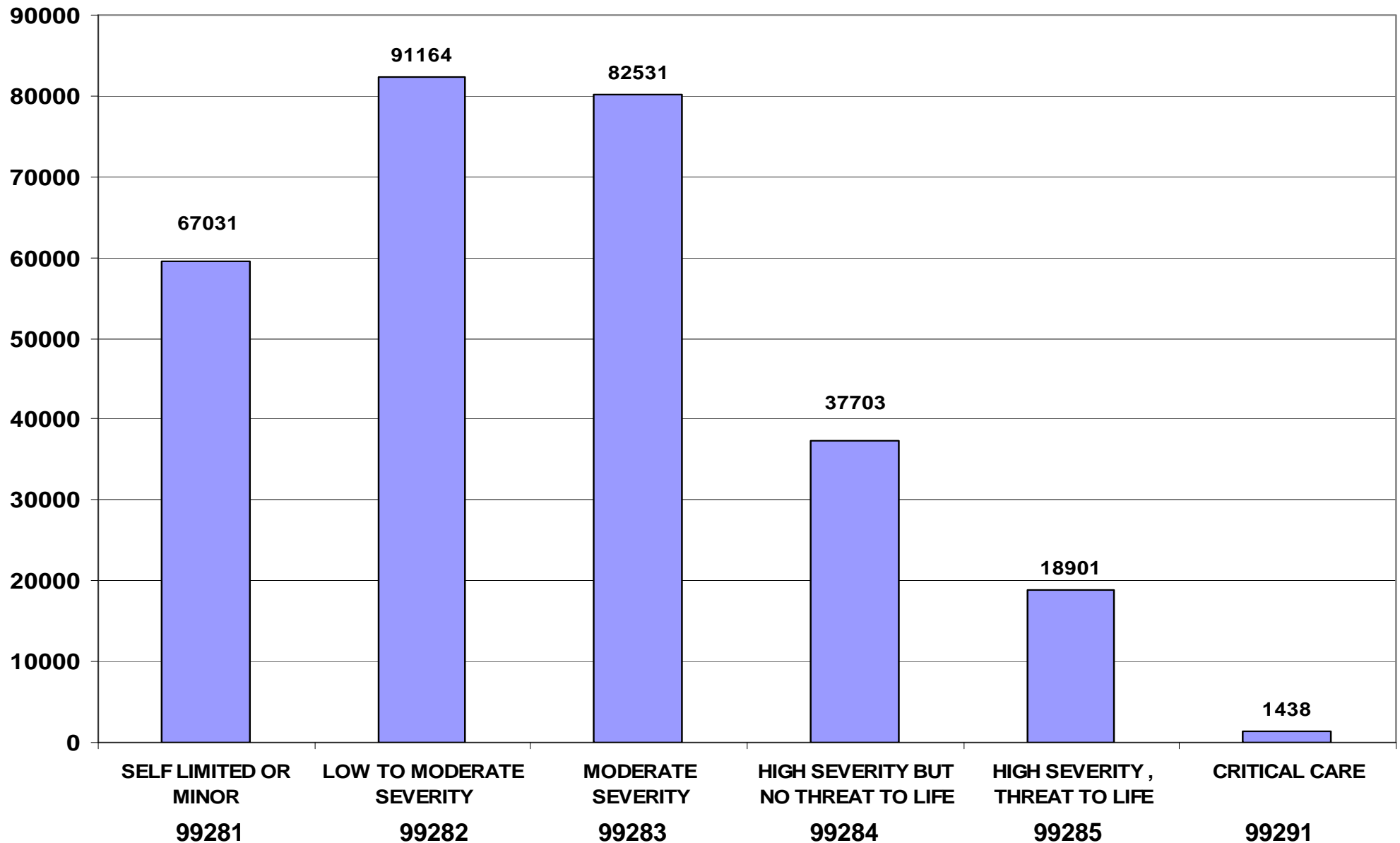
# ED Utilization Study

- **Data Sharing Agreements Currently in Place:**
  - St. Anthony \***
  - OU Medical Center \***
  - Integris Baptist \***
  - Integris Southwest \***
  - Midwest Regional Hospital \***
  - Edmond Medical Center \***
  - Deaconess Hospital ^**
  - Mercy Health Center ^**
  
- **Analysis for the two lowest acuity levels (CPT Codes 99281 and 99282) representing 158,195 (53%) visits out of 298,768 total visits.**
  - These would be more appropriately handled in a physicians office or clinic**

\*Data Analyzed

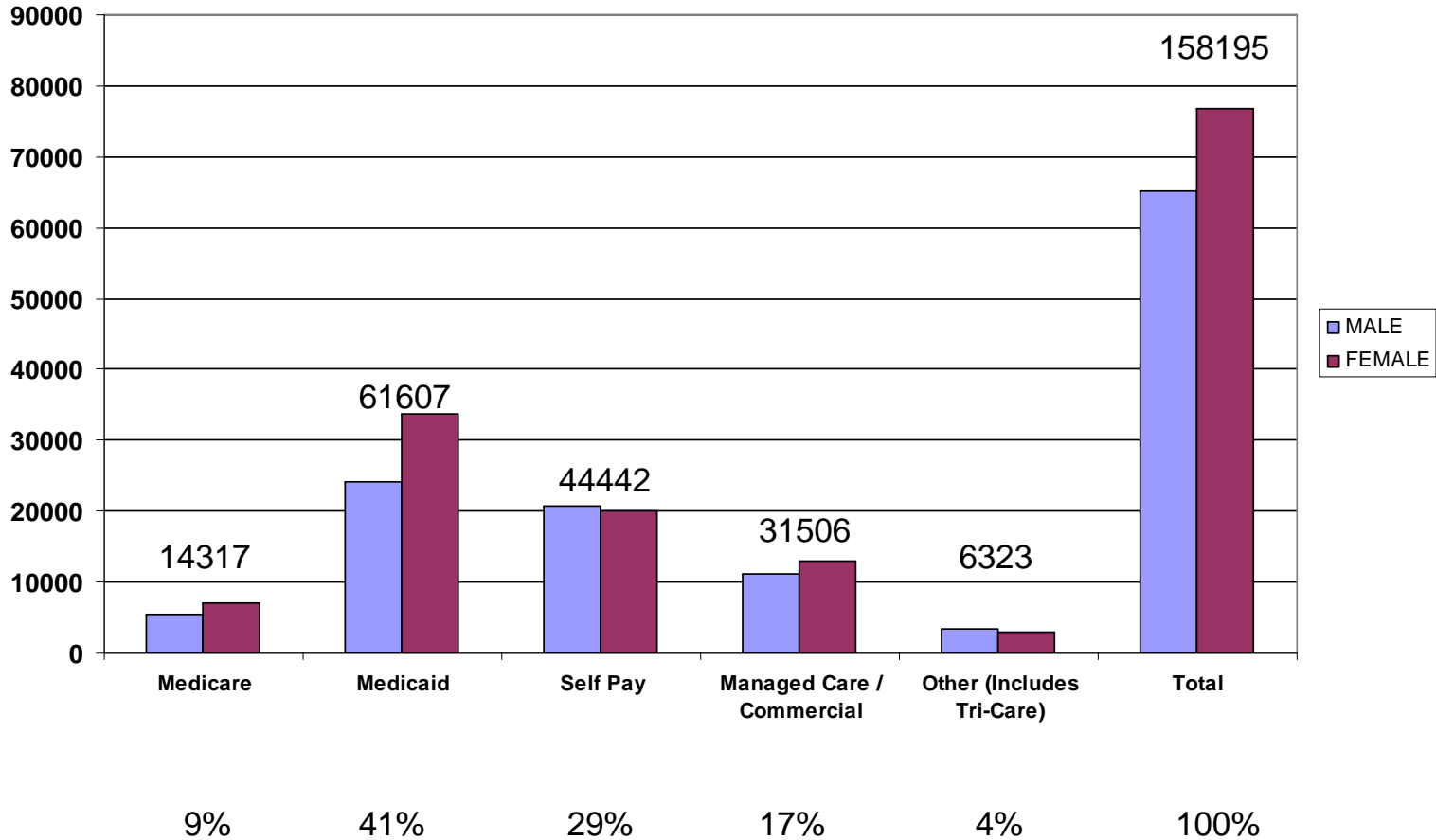
^Establishing Data Feed

## ED Utilization by Acuity Level for 8 Hospitals Oklahoma County, 2005 (N=298,768 visits)



\* OUMC (Everett Tower, Presbyterian Tower, Children's Hospital), St. Anthony Hospital, Baptist Medical Center, Southwest Medical Center, Midwest Regional Hospital, Edmond Medical Center

**ED Visits for 2 Lowest Acuity Levels (99281 and 99282)  
by Primary Payor Type by Gender for 8 Hospitals  
Oklahoma County, 2005**



\* OUMC (Everett Tower, Presbyterian Tower, Children's Hospital), St. Anthony Hospital, Baptist Medical Center, Southwest Medical Center, Midwest Regional Hospital, Edmond Medical Center



# ED Utilization Study Findings

Acuity Levels 99281 and 99282 (N=158,195 visits)

## Age

- 54% age 19-64
- 40% are less than 18 (23% of patients are 0-5 years old)
- 6% are above 65

## Gender

- 54% are Female

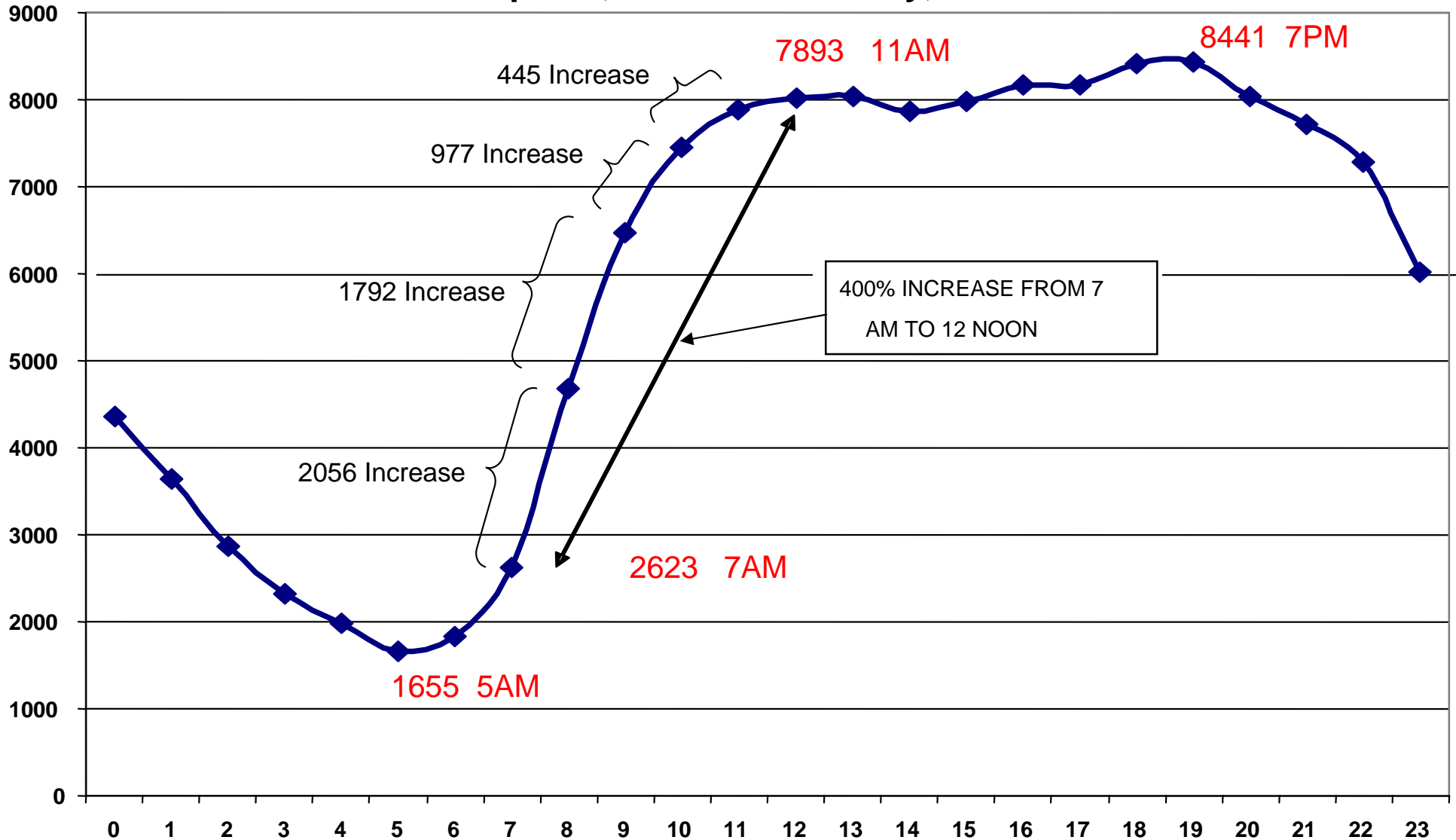
## Race/Ethnicity

- 57% White
- 28% Black
- 3% Native American
- 1% Asian
- 10% Hispanic

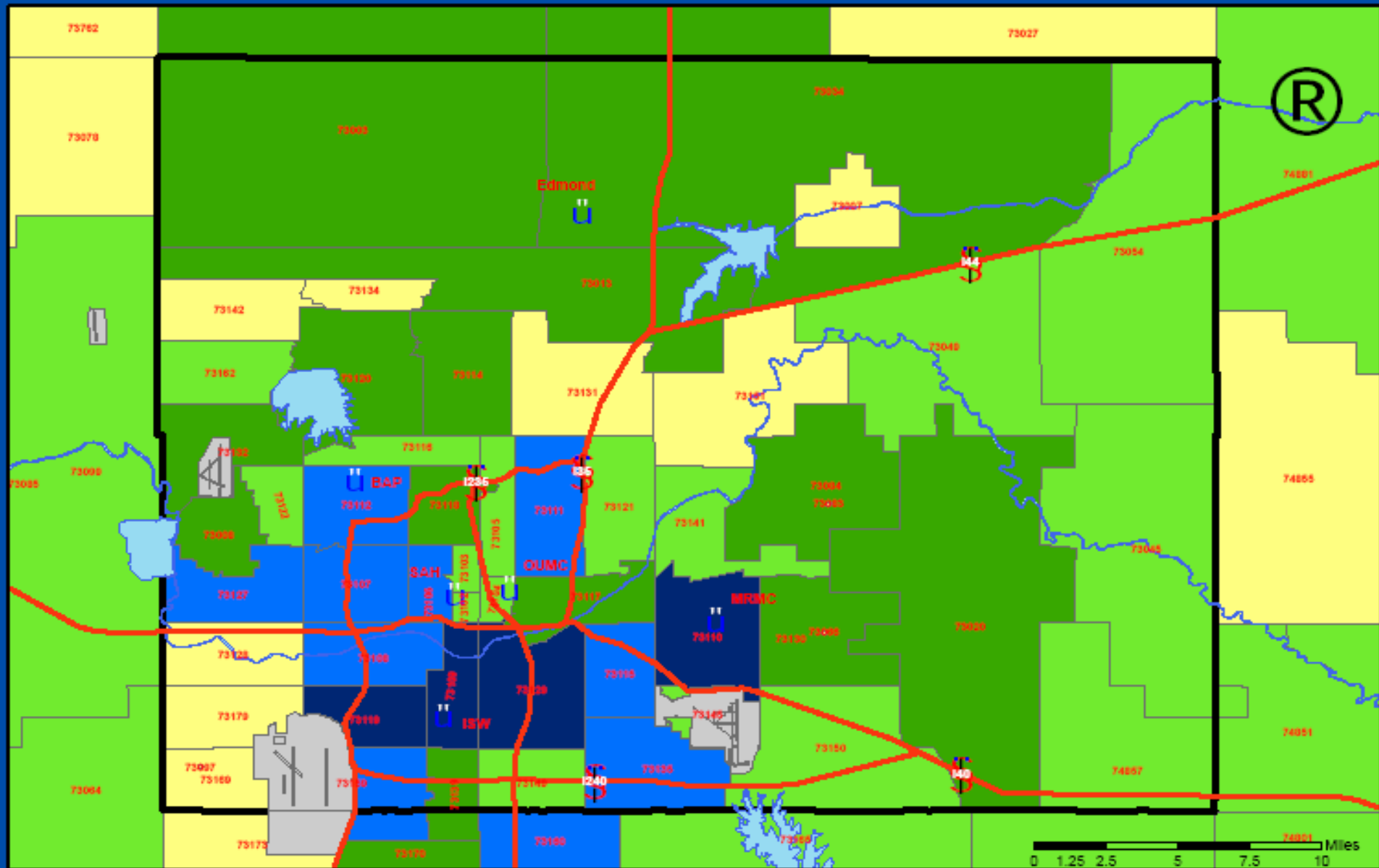
## Employment Status

- 35% Employed
- 26% Unemployed
- 5% Retired, 7% Disabled, 21% Child/Minor

## ED Visits by Time of Arrival for 2 Lowest Acuity Levels (99281 and 99282) 8\* Hospitals, Oklahoma County, 2005



\* OUMC (Everett Tower, Presbyterian Tower, Children's Hospital), St. Anthony Hospital, Baptist Medical Center, Southwest Medical Center, Midwest Regional Hospital, Edmond Medical Center



Encounters  
By Zipcode

- 1 - 794
- 795 - 3237
- 3238 - 6603
- 6604 - 10275
- 10276 - 17991

**Emergency Department Encounters By Zipcode  
Of Residence for :OUMC, SAH, Integris Baptist,  
Integris Southwest, Midwest Regional & Edmond  
CY: 2005**

Oklahoma City County  
Health Department  
921 NE 23rd  
OKC, OK 73105  
Prepared by Epidemiology Services  
(405) 425-4427





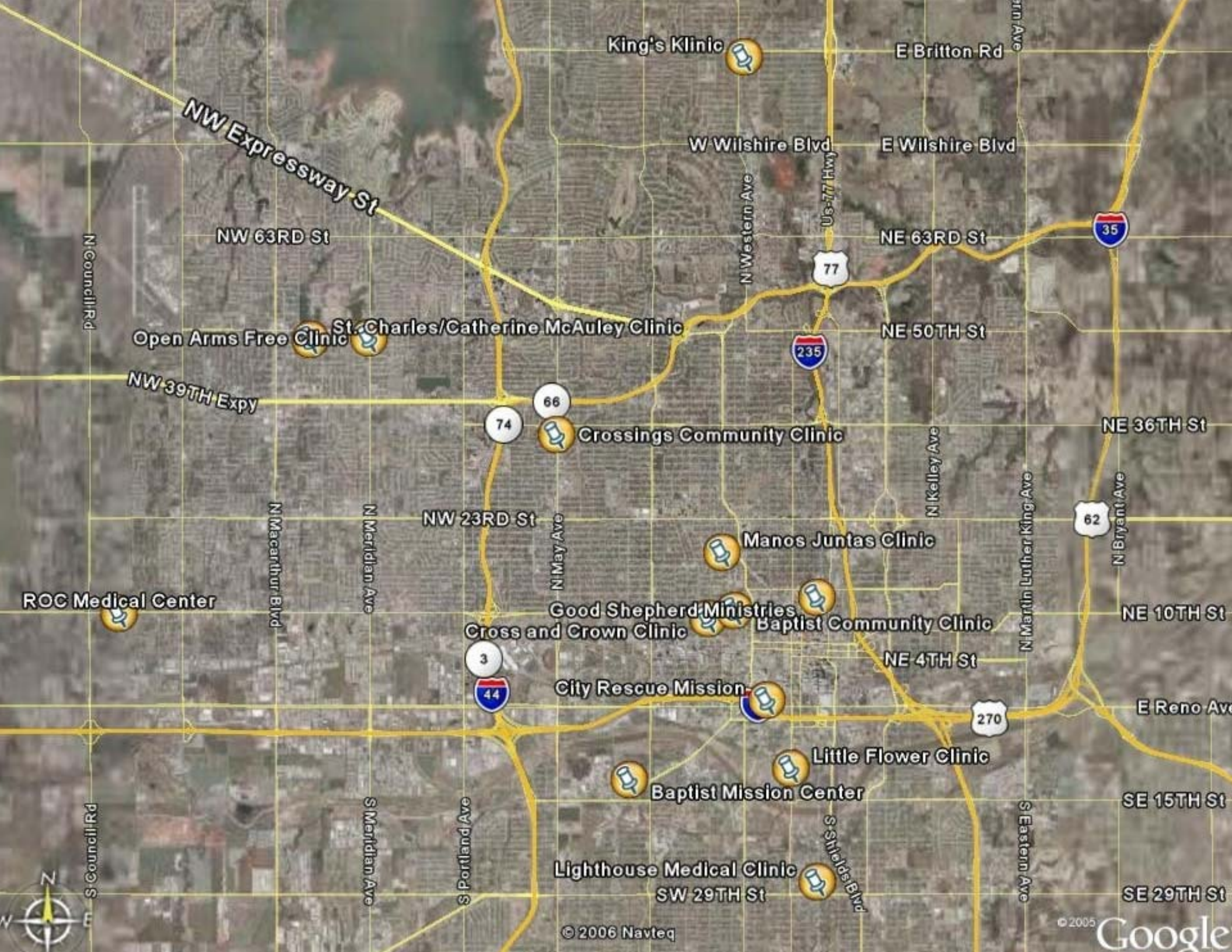
# Recommendations

- **Provide Pediatrics, Family Medicine, and Dental Services**
- **Target acuity levels with prevention strategies could significantly reduce the inappropriate use of hospital Emergency Departments.**
- **Minor and low severity visits demonstrated a type of delivery based upon a business model, i.e. 8-10 clinic setting.**



# **Accomplishment #2 – Free clinic study and recommendations**

- **Invited representatives from 16 free clinics to discuss:**
  - **Challenges**
  - **Needs**
  - **Patient census**
  - **Various clinic models**
  - **Patient catchment area**
  - **Exposure of networking free clinics**



King's Clinic

E Britton Rd

NW Expressway St

W Wilshire Blvd

E Wilshire Blvd

NW 63RD St

NE 63RD St

N Council Rd

Open Arms Free Clinic

St. Charles/Catherine McAuley Clinic

NE 50TH St

NW 39TH Expy

74

66

Crossings Community Clinic

NE 50TH St



NE 36TH St

NW 23RD St

N May Ave

Manos Juntas Clinic

62

ROC Medical Center

N Macarthur Blvd

N Meridian Ave

Good Shepherd Ministries

Cross and Crown Clinic

Baptist Community Clinic

NE 10TH St

3



City Rescue Mission

NE 4TH St

270

E Reno Ave

S Council Rd

S Meridian Ave

S Portland Ave

Lighthouse Medical Clinic

SW 29TH St

Little Flower Clinic

Baptist Mission Center

SE 15TH St

S Shields Blvd

S Eastern Ave

SE 29TH St





# Clinic Needs

- **Providers, particularly physician specialists**
- **Laboratory**
- **Radiology**
- **Pharmaceuticals**



# **Accomplishment #3**

**Passed**

**Senate Bill 930**

**Extension of Government  
Tort Immunity**

**Effective Date**

**11/1/2007**



# Senate Bill 930

- House Bill 1804 – Illegal Immigration
- Working with Senator Susan Paddock and Representative Dr. Greg Cox to get an Attorney General's interpretation



# Health Alliance for Oklahoma County

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## Mission

**The Health Alliance for Oklahoma County will improve access to health care for the uninsured in Oklahoma County through collaboration and coordination of existing and new resources.**

## Vision

**All people in Oklahoma County who are currently uninsured will have a "*medical home*" that focuses on prevention, early detection and coordinated medical care.**



# Mission

- **The Health Alliance for Oklahoma County will improve access to health care for the uninsured in Oklahoma County through collaboration and coordination of existing and new resources.**



# Vision

- **All people in Oklahoma County who are currently uninsured will have a “medical home” that focuses on prevention, early detection and coordinated medical care.**



# Pilot Project Overview

- **Select 3-5 free clinics for pilot project**
- **Enroll all patients in central database**
- **Contract with COINS to coordinate registration, resources, and referrals**
- **Secure lab, radiology and pharmaceuticals for pilot clinics**
- **Implement standard clinical and health promotions guidelines**
- **Measure Results**



# Project Support

- **Contract Services (COINS)**
  - **Services**
    - **Data Entry and Analysis**
    - **Referral Coordination**
    - **Clinical Direction**
    - **Information Technology**
- **Project Coordinator**
- **Pharmaceuticals**
- **Funding - \$373,000 (Received \$250,000 Butterfield Foundation)**
- **Legislation**
- **RHIO**



# Project Support

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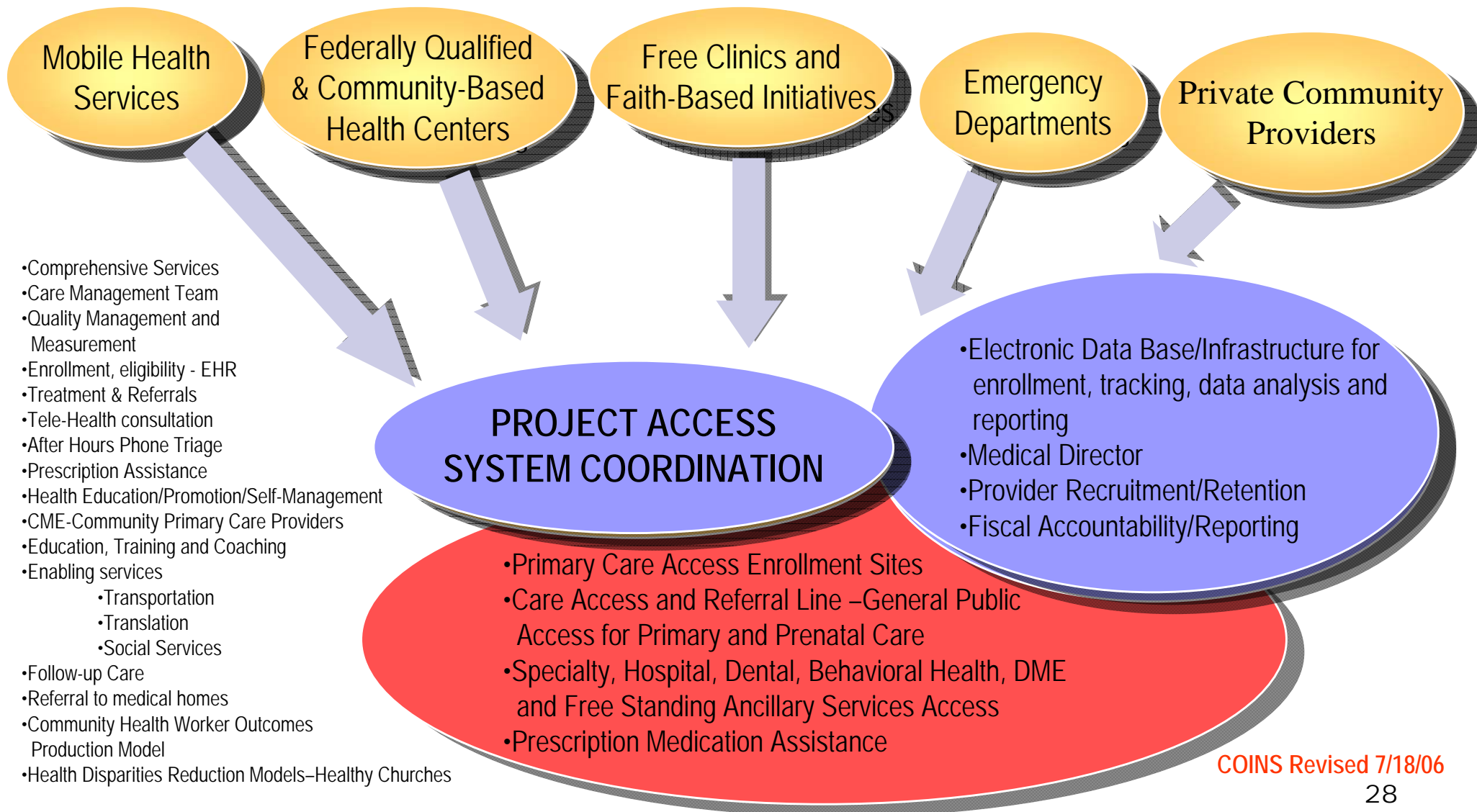
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    - ❖ **Data Entry and Analysis**
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    - ❖ **Clinical Direction**
    - ❖ **Information Technology**
- ❑ **Project Coordinator – *INTEGRIS Health assured funding for next 3 years***
- ❑ **Pharmaceuticals**
- ❑ **Funding - *Received \$250,000 Butterfield Foundation***
- ❑ **Legislation**
- ❑ **PHO**



# Committees

- **Operations Council/Steering Committee**
- **Physician Recruitment/Participation**
- **Pharmacy**
- **Communications/PR**
- **Data/Information Technology**
- **Community Engagement/Non-physician recruitment**
- **Legislative**
- **Sustainability/Funding**
- **Measurement (Results/Outcomes including satisfaction)**

# Uninsured Coordinated Care Delivery System





# How YOU Can Help

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**VOLUNTEER**

**BE A RESOURCE**



***"Many compete to care  
for the fortunate.***

***Few find the strength  
from their heart  
to also comfort the  
unfortunate."***

*R. Murali Krishna, M.D.*



# Thank You!

**Please let us know how you would like to  
be involved with our project!**

**Pam Cross**

**843-5619**

[pcross@o-c-m-s.org](mailto:pcross@o-c-m-s.org)

**Pam Troup**

**272-5410**

[pam\\_troup@ssmhc.com](mailto:pam_troup@ssmhc.com)

**Jana Timberlake**

**843-5619**

[jtimberlake@o-c-m-s.org](mailto:jtimberlake@o-c-m-s.org)

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